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# 9M 2018 RESULTS PRESENTATION

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**NH**  
NH | HOTEL GROUP

**NH**  
HOTELS



NH COLLECTION  
HOTELS

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HOTELS

12<sup>th</sup> of November 2018

# Message from the CEO

*“Dear Shareholders,*

*I am delighted to present another **solid set of results** in line with the performance of the first semester. The Group’s positive operating trend continues with **revenue up +3.6%** despite 2018 reforms and currency evolution for the nine month period. **With constant FX, revenue grew +5.5%**.*

***Solid revenue performance in Europe with a LFL growth of +3.6%** in the first nine months and in particular strong evolution in Benelux (+7.0%), Italy (+4.4%) and Central Europe (+3.1%). Spain (+0.7%) comparison affected by the remarkable growth of last year.*

***9M EBITDA increased by +€17m (+10%) reaching €187m.** Constant focus on efficiency leads to a +0.9 p.p. margin improvement up to 15.7%.*

***The solid operating cash flow generation allows to reach a cash position of €273m as of 30<sup>th</sup> September,** bringing down NFD to (€208m).*

***Net Recurring Income increased by +€24m** (higher than EBITDA growth) **reaching €51m.** Total Net Income amounted €100m, positively impacted by net capital gains from asset rotation.*

***Current strong trading in Q4 allow us to confirm the €260m EBITDA guidance for 2018.** The strong deleverage achieved has concluded the debt reduction process initiated in 2015, reaching a **net financial debt ratio between 0.8x and 1.0x at the end of 2018E** vs. 5.6x at the end of 2015.*

*Finally, regarding the **Tender Offer by Minor International Group, 88.85% of the shares addressed have tendered the Offer, reaching a 94.1% of the share capital of NH Hotel Group.** Management team of NH has started to work with Minor International to define the Strategic Plan of NH to unlock value-accretive benefits across both complementary businesses, **with the aim of maximizing shareholder value.**”*

*Ramón Aragonés  
CEO, NH Hotel Group*

- **9M: Revenue growth of +3.6% reaching €1,197m (+€41m). With constant FX, revenue grew +5.5%**
  - Sound performance in Europe, with a Revenue Like for Like (“LFL”) growth of +3.6%
    - Strong performance in Benelux (+7.0%) and Italy (+4.4%)
  - RevPAR: +2.0%, 73% through ADR which grew (+1.5%; €97)
- **Q3: Revenue growth of +2.9% reaching €411m (+€12m). With constant FX, revenue grew +5.0%**
  - LFL Revenue: +4.3% with constant FX. Solid performance in Benelux (+6.4%) and Central Europe (+4.8%).
  - RevPAR: +2.0%, 85% through ADR which grew (+1.7%)
- **9M Recurring EBITDA<sup>(1)</sup> of €187m (+€17m; +10%) with a margin improvement of +0.9 p.p. to 15.7%**
  - 41% EBITDA conversion rate. Excluding perimeter changes and reforms, LFL conversion rate reached 62%
- **Significant Net Recurring Income growth in 9M (+€24m) reaching €51m** due to the business improvement and lower financial costs
- **Total Net Income reached €100m**, boosted by the higher contribution of net capital gains from asset rotation

- **Deleverage target achieved**

- Net financial debt decreased to (€208m) as of 30<sup>th</sup> September 2018 from (€655m) as of 31<sup>st</sup> Dec. 2017
- Solid cash position: €273m
- Change of Control related to debt instruments:
  - Waiver from €250m RCF obtained by unanimity of lenders on 6 September 2018
  - €400m Bond 2023: NH offered 101% repurchase of all 2023 Bond. The tendered amount reached €3.2m of total nominal

- **Update of Financial targets (2018E)**

- €260m EBITDA<sup>(1)</sup> confirmed
- New range 0.8-1.0x net financial debt ratio vs prior 1.0-1.2x

- **Impacts since 1 January 2018 of the implementation of accounting standard IAS 29 regarding hyperinflation in Argentina vs. business performance of 9M 2018:**

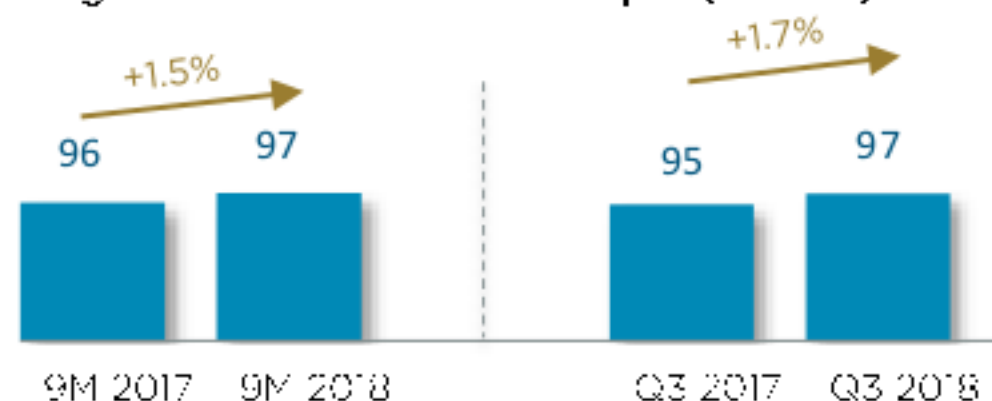
- Revenues: -€7.0m
- EBITDA: -€2.0m
- Total Net Income: +€7.0m, mainly explained by revaluation of fixed assets in Argentina
- Balance Sheet: +€43m in net equity due to the historic revaluation of assets including deferred tax and minorities

Note: Hyperinflation accounting (IAS 29) not included in business performance figures

<sup>(1)</sup> Recurring EBITDA before onerous reversal and capital gains from asset disposals and excluding IAS 29 impact

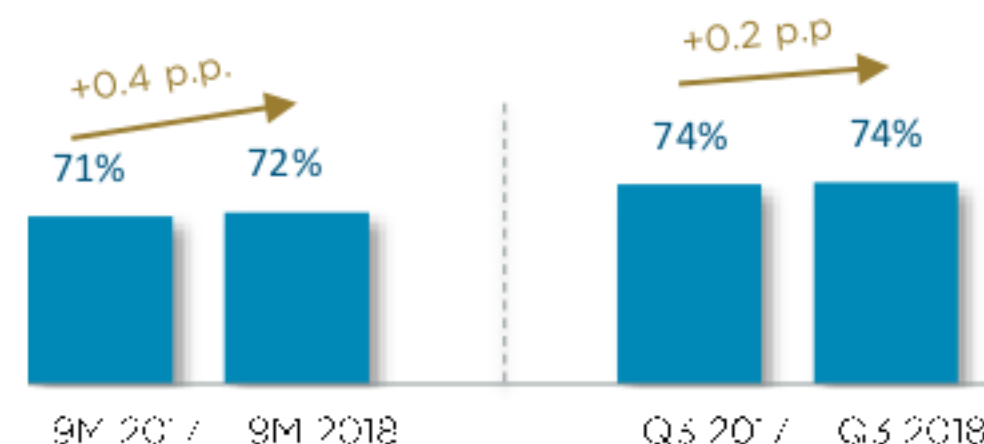
## ADR (€)

- 9M: +1.5% price increase (+€1.4) reaching €97 contributing with 73% of RevPAR growth. Remarkable growth in Benelux (+4.2%) and Italy (+3.5%)
- Q3: +1.7% price increase (+€1.6; 85% of RevPAR growth). Notable growth in Central Europe (+5.7%)



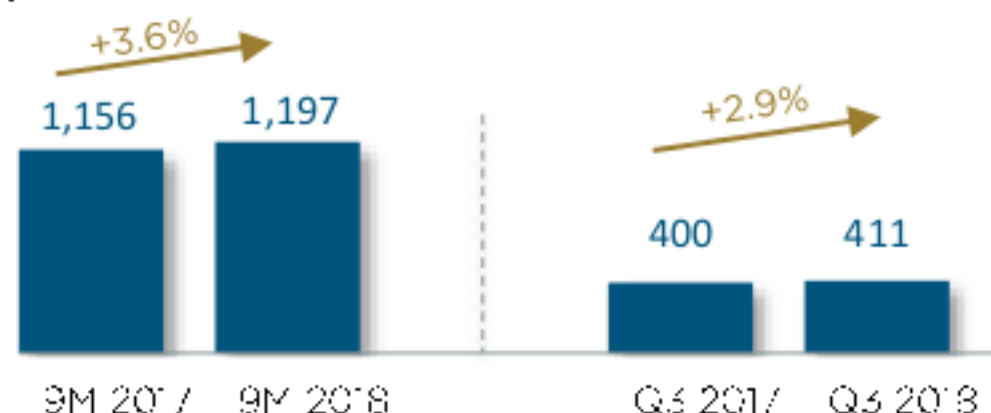
## Occupancy (%)

- 9M: +0.5% activity increase (+0.4 p.p.) up to 72%. Strong demand growth in Benelux (+2.7%) boosted by Brussels recovery
- Q3: +0.3% activity increase (+0.2 p.p.) up to 74%



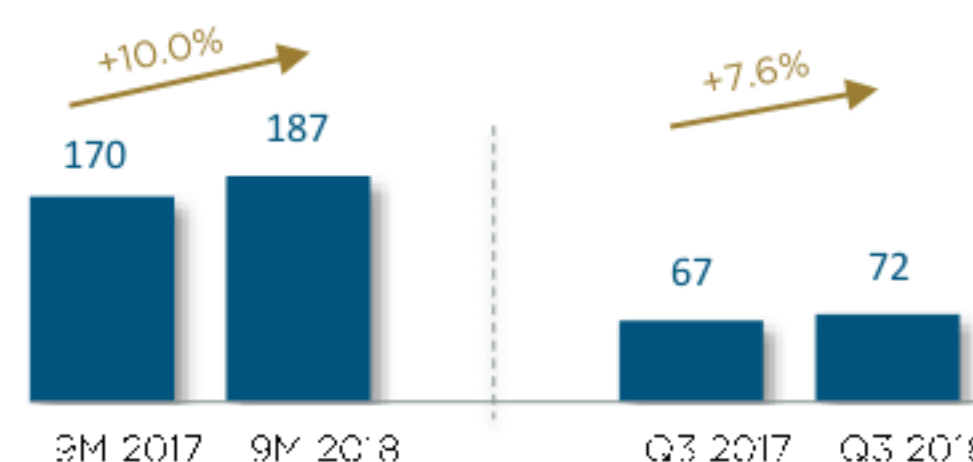
## Revenues <sup>(1)</sup> (€m)

- 9M: +€41m revenue growth (+3.6%) despite 2018 reforms. Strong performance in Benelux and Italy
- Q3: +€12m (+2.9%). Solid growth in Benelux and Central Europe



## Recurring EBITDA <sup>(2)</sup> (€m)

- 9M: +€17m (+10.0%) due to a 41% revenue conversion rate reaching €187m and a margin of 15.7% (+0.9 p.p.)
- Q3: +€5m (+7.6%) with a 17.6% margin (+0.8 p.p.)



Note: -hyperinflation accounting (IAS 29) not included in business performance figures

<sup>(1)</sup> From Q2 2018, reverts from procurement have been reclassified as less cost instead of an income in the revenue figure (Q1 2018 and 2017 figures also reclassified)

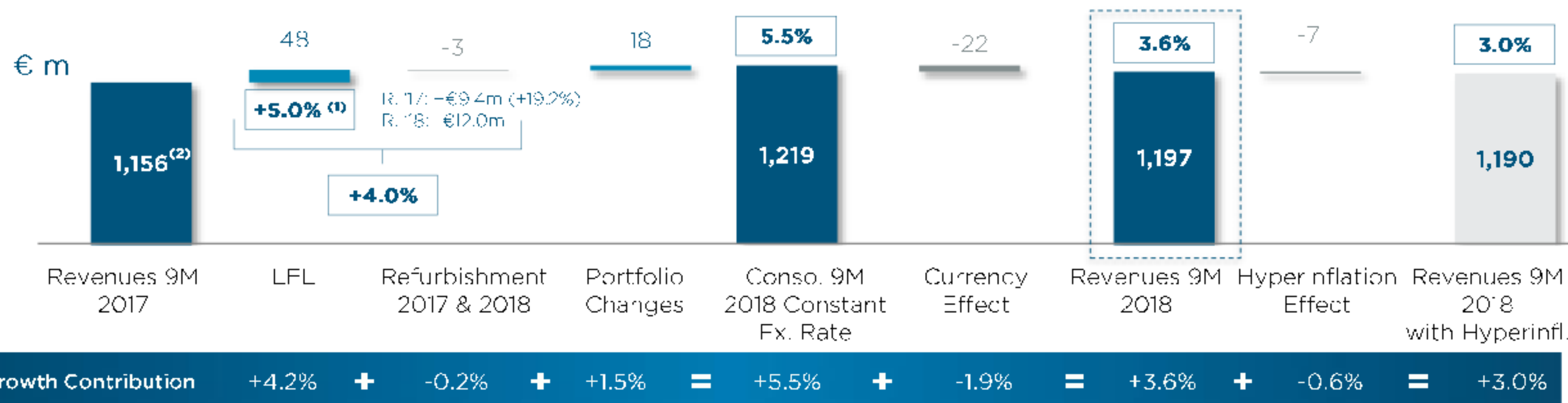
<sup>(2)</sup> Recurring EBITDA before generous reversal and capital gains from asset disposals

# Solid revenue performance in 9M 2018

- Total Revenue growth of +3.6% reaching €1,197m (+€41m), despite 2018 reforms (-€12m) and the negative currency effect (-€22m). +5.5% revenue growth at constant exchange rate**
  - Revenue Like for Like ("LFL"): +5.0% with constant FX (+2.5% reported):
    - Sound performance in Europe with a growth of +3.6%. Strong performance in Benelux (+7.0%), Italy (+4.4%) and Central Europe (+3.1%). Spain (+0.7%; +2.0% excluding Barcelona) affected by the remarkable 9M 2017 LFL growth (+11%) and Barcelona evolution
  - Including the refurbished hotels, LFL&R grew +4.0% with constant FX (+2.0% reported)
    - 2017 refurbished hotels increased revenues by +€9.4m (+19.2%)
    - 2018 opportunity costs for renovations (-€12.0m): mainly from New York hotel (included in Spain B.U.), Central Europe and Italy
  - Including hyperinflation** accounting effect (IAS 29) related to Argentina **revenue growth is +3.0%**

Revenue Split	Var. 9M 2018
Available Rooms	+1.3%
RevPAR	+2.0%
Room Revenue	-4.0%
Other Revenue	+1.8%
<b>Total Hotel Revenue</b>	<b>+3.4%</b>
Non-Hotel Revenue*	+€1.7m
<b>Total Revenue</b>	<b>+3.6%</b>

\* O: For + Capex; Payroll Capitalization



<sup>(1)</sup> On its 2017 own base. With real exchange rate growth is -2.5%

<sup>(2)</sup> From Q2 2018, rebates from procurement have been reclassified as less cost instead of an income in the revenue figure (Q1 2018 and 9M 2017 figures are so reclassified)

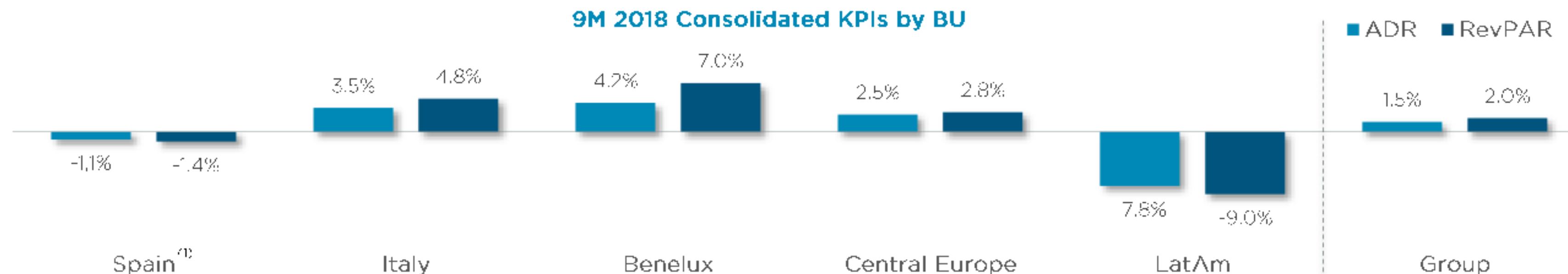
# RevPAR growth supported by ADR (73% contribution)

- **+2.0% RevPAR increase in 9M 2018, 73% through ADR**

- Outstanding RevPAR growth in Benelux (+7.0%) and Italy (+4.8%)
- ADR: +1.5% price increases (+€1.4) reaching €97. Remarkable growth in Benelux (+4.2%), Italy (+3.5%) and Central Europe (+2.5%). Spain affected by 2018 reforms and the remarkable 2017 evolution
- Occupancy: +0.5% activity increase (+0.4 p.p.) reaching 71.6%. All regions increasing activity levels except LatAm (-1.5%) and Spain (-0.3%) highlighting the demand growth in Benelux (+2.7%) boosted by Brussels recovery

- **LFL (excluding reforms) RevPAR grew +2.7% in 9M**

- Spain (0%): Madrid (flat) impacted by the strong congress calendar of 2017 and Barcelona (-6%) explained by the lower domestic leisure demand due to the political situation. Solid growth in secondary cities (+4%)
- Italy (+5%): Excellent evolution of Rome (+10%), Milan (+4%) and secondary cities (+5%)
- Benelux (+8%): Outstanding growth in Brussels (+14%; 75% through occupancy), Amsterdam (+7%) and Dutch secondary cities (+8%)
- Central Europe (+3%): positive trade fair calendar in cities like Munich (+15%), Berlin (+13%) and Frankfurt (+9%). Secondary cities (+1%)
- LatAm (-9%; real exchange rate): Buenos Aires -0.5%, Mexico DF -9% and Bogota -11%. All regions impacted by strong negative currency effect



<sup>(1)</sup> includes France and New York. Spain ADR -0.6% and RevPAR -0.5%

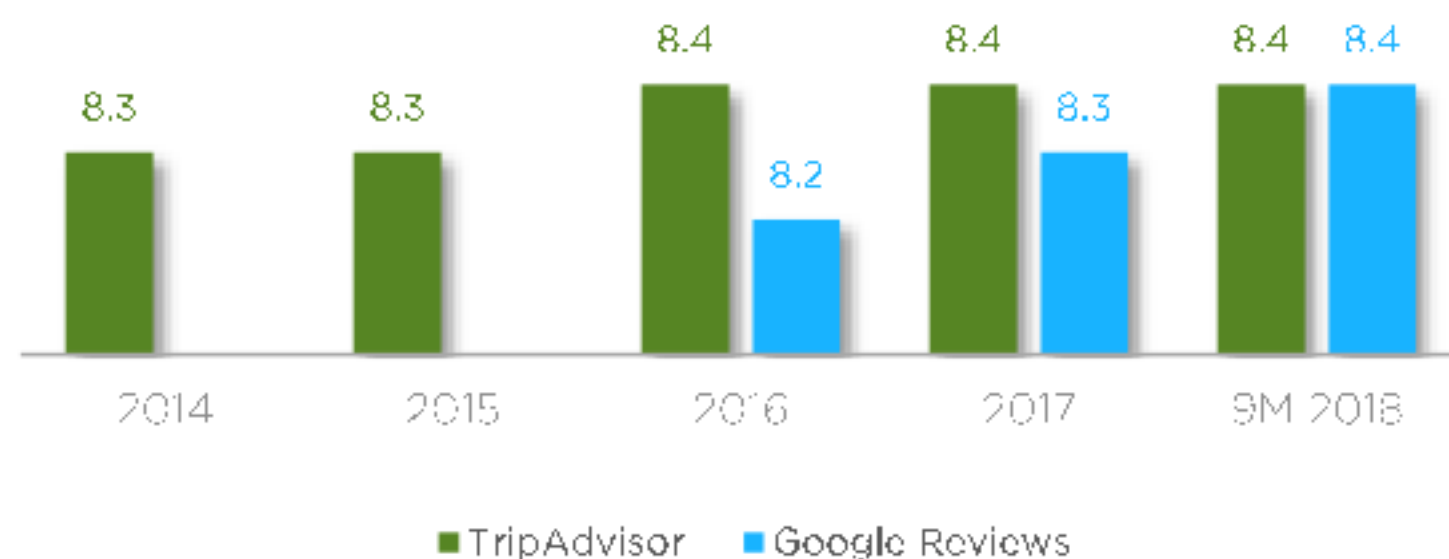
# Focus on market share and quality

- **Relative RevPAR outperformance of +1.7 p.p. in top cities vs. competitors** through higher ADR (+1.1 p.p.) and relative occupancy (+0.5 p.p.)

9M 2018	ADR % var.		"Relative" ADR	"Rel." Occupancy	"Rel." RevPAR
	NH	Comp.Set	Var.	Var.	Var.
Spain	-1.7%	-2.7%	1.0 p.p.	0.0 p.p.	1.0 p.p.
Italy	5.4%	1.4%	4.0 p.p.	2.9 p.p.	7.1 p.p.
Benelux	4.0%	4.8%	-0.9 p.p.	2.0 p.p.	1.2 p.p.
Central Europe	4.0%	2.1%	1.9 p.p.	-1.5 p.p.	0.3 p.p.
<b>Total NH</b>	<b>2.6%</b>	<b>1.4%</b>	<b>1.1 p.p.</b>	<b>0.5 p.p.</b>	<b>1.7 p.p.</b>

Source: STR/M ICG/Farnas Competitive Set, Average Growth

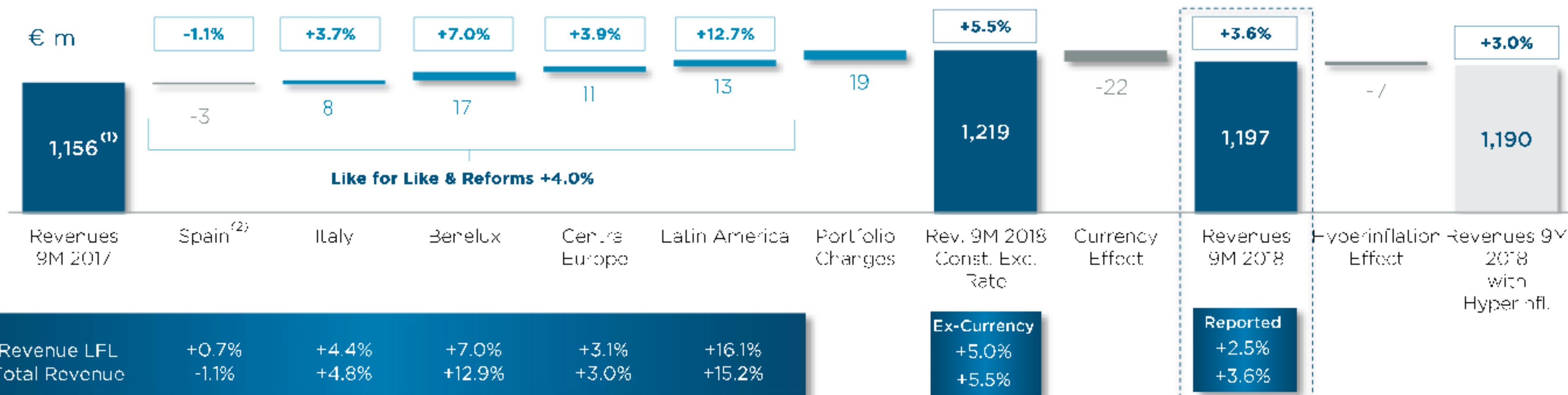
- **Focus on quality**



- Outstanding performance in Italy with a relative RevPAR of +7.1 p.p. explained by higher relative ADR and occupancy boosted by the excellent performance of Rome
- Good result in Benelux with a relative RevPAR of +1.2 p.p. as a result of higher relative occupancy
- Central Europe: +0.3 p.p. relative RevPAR variation due to higher ADR with main cities reporting positive evolution
- Spain: +1.0 p.p. relative RevPAR outperformance explained by lower ADR decrease and similar relative occupancy
- **Strong performance in:**
  - **Barcelona:** Relative ADR +1.1 p.p.; RevPAR +4.0 p.p.
  - **Amsterdam:** Relative RevPAR +2.7 p.p.; Occupancy +3.4 p.p.
  - **Munich:** Relative RevPAR +8.9 p.p.; Occupancy +6.8 p.p.
  - **Vienna:** Relative ADR +5.5 p.p.; RevPAR +5.7 p.p.
  - **Rome:** Relative ADR +8.0 p.p.; RevPAR +15.7 p.p.
- NH Hotel Group has focused its efforts on measuring quality using new sources of information and surveys with an important increase of both the volume of reviews and evaluations received

# Sound revenue performance in all key markets

- Spain:** positive +0.7% LFL growth (+2.0% excluding Barcelona) despite the remarkable 9M 2017 performance (+11% in LFL) and Barcelona (-4.4%) evolution. Madrid grew +0.8% despite by the strong congress calendar of 2017. Including reforms total revenue declined -1.1% mainly explained by NY refurbishment (-€6.7m)
- Italy:** remarkable +4.4% growth in LFL with a strong performance of Rome (+9.5%). Sound growth in Milan (+4.5%) despite negative fair calendar in Q3. Including hotels under reform in Rome and Milan with an opportunity cost of -€2.4m, LFL&R grew +3.7%
- Benelux:** outstanding +7.0% LFL growth partially driven by the recovery in Brussels (+13.1%). Strong performance in Amsterdam (+6.9%) and secondary cities (+4.9%). Total revenue +12.9% benefiting from the opening of 2 leased hotels in Brussels and 1 in Eindhoven
- Central Europe:** Positive LFL increase (+3.1%) due to a slightly favorable trade fair calendar. Including the refurbished hotels in 2017 and the opportunity cost in 3 hotels under refurbishment in 2018 totaling -€4.9m, revenue increased +3.9% in LFL&R. Total revenue of +3.0% impacted by the exit of 1 hotel in 2017
- LatAm:** +12.7% growth in LFL&R with constant exchange rate (-7.8% reported). By regions, Mexico increased revenues +5% at constant exchange rate and including the negative currency evolution (-8%) reported revenues decreased -3%. Argentina grew +52% in local currency and including the -64% currency evolution, reported figure is -7%. Hoteles Royal revenue decreased -2% in local currency and including the -6% currency evolution, reported figure is -7%



<sup>(1)</sup> From Q2 2018, reclassifications from procurement have been reclassified as less cost instead of an income in the revenue figure (Q1 2018 and 9M 2017 figures also reclassified)

<sup>(2)</sup> Includes France and New York.



# 9M 2018 EBITDA increased +10%

€ million / Recurring Activity	9M 2018 <sup>(1)</sup>	9M 2017	VAR.		9M 2018 with Hyperinflation	
	€m.	€m.	€m.	%.	€m.	%.
<b>TOTAL REVENUES</b>	<b>1,196.9</b>	<b>1,155.7</b>	<b>41.2</b>	<b>3.6%</b>	1,190.0	3.0%
Staff Cost	(402.4)	(396.2)	(6.2)	+1.6%		
Operating expenses	(358.7)	(353.1)	(5.6)	+1.6%		
<b>GROSS OPERATING PROFIT</b>	<b>435.9</b>	<b>406.4</b>	<b>29.5</b>	<b>7.2%</b>		
Lease payments and property taxes	(248.5)	(236.0)	(12.4)	+5.3%		
<b>EBITDA BEFORE ONEROUS</b>	<b>187.4</b>	<b>170.4</b>	<b>17.0</b>	<b>10.0%</b>	185.3	8.8%

- **Cost control** in 9M 2018 **despite the occupancy growth (+0.5%)**
  - +1.6% increase in **Payroll cost** and +1.6% in **Operating Expenses** due to new openings. Impact of perimeter changes (openings and closings) fully explains the increase of staff costs and Operating expenses
- Improvement in GOP of +€29.5m (+7.2%). GOP margin improved by +1.2 p.p. reaching 36.4% due to a sound conversion rate of 71%
- Lease payments and property taxes increased -€12.4m (+5.3%). Perimeter changes and 2017 reforms explain respectively 37% and 14% of the increase. Variable lease components explain 19% of the total increase
- **Recurring EBITDA before onerous in 9M 2018 reached €187.4m (+€17.0m; +10.0%)** with a 41% conversion rate from incremental revenue to EBITDA affected by new openings. Excluding perimeter changes and reforms, LFL conversion rate reached 62%. EBITDA margin improved by +0.9 p.p. to 15.7%.
  - **Including hyperinflation** accounting standard effect (IAS 29) **recurring EBITDA reached €185.3m (+€15.0m; +8.8%)**



<sup>(1)</sup> Excluding hyperinflation accounting effect (IAS 29)

# Significant improvement in Net Recurring Income

€ million	9M 2018 <sup>(1)</sup>	9M 2017	VAR.	
	€m.	€m.	€m.	%
<b>EBITDA BEFORE ONEROUS</b>	<b>187.4</b>	<b>170.4</b>	<b>17.0</b> <sup>1</sup>	<b>10.0%</b>
Margin % of Revenues	15.7%	14.7%		0.9 p.p.
Onerous contract reversal provision	1.9	3.1	(1.2)	-39.2%
<b>EBITDA AFTER ONEROUS</b>	<b>189.2</b>	<b>173.4</b>	<b>15.8</b>	<b>9.1%</b>
Depreciation	(82.5)	(81.0)	(1.5)	1.6%
<b>EBIT</b>	<b>107.0</b>	<b>92.5</b>	<b>14.5</b> <sup>2</sup>	<b>15.7%</b>
Interest expense	(24.9)	(41.5)	16.6	-40.0%
Income from minority equity interest	(0.1)	0.0	(0.1)	N/A
<b>EBT</b>	<b>82.0</b>	<b>51.0</b>	<b>31.0</b>	<b>60.9%</b>
Corporate income tax	(29.0)	(21.2)	(7.8)	36.6%
<b>NET INCOME BEFORE MINORITIES</b>	<b>53.0</b>	<b>29.7</b>	<b>23.3</b>	<b>78.3%</b>
Minorities interests	(2.3)	(2.7)	0.4	14.9%
<b>NET RECURRING INCOME</b>	<b>50.7</b>	<b>27.1</b>	<b>23.7</b> <sup>5</sup>	<b>87.5%</b>
Non Recurring EBITDA <sup>(3)</sup>	101.4	8.8	92.6	N/A
Other Non Recurring items <sup>(4)</sup>	(52.5)	(11.4)	(41.1)	N/A
<b>NET INCOME INCLUDING NON-RECURRING</b>	<b>99.6</b> <sup>7</sup>	<b>24.4</b>	<b>75.1</b>	<b>N/A</b>
<b>TOTAL NET INCOME WITH HYPERINFLATION</b>	<b>106.5</b> <sup>8</sup>	<b>24.4</b>	<b>82.1</b>	<b>N/A</b>

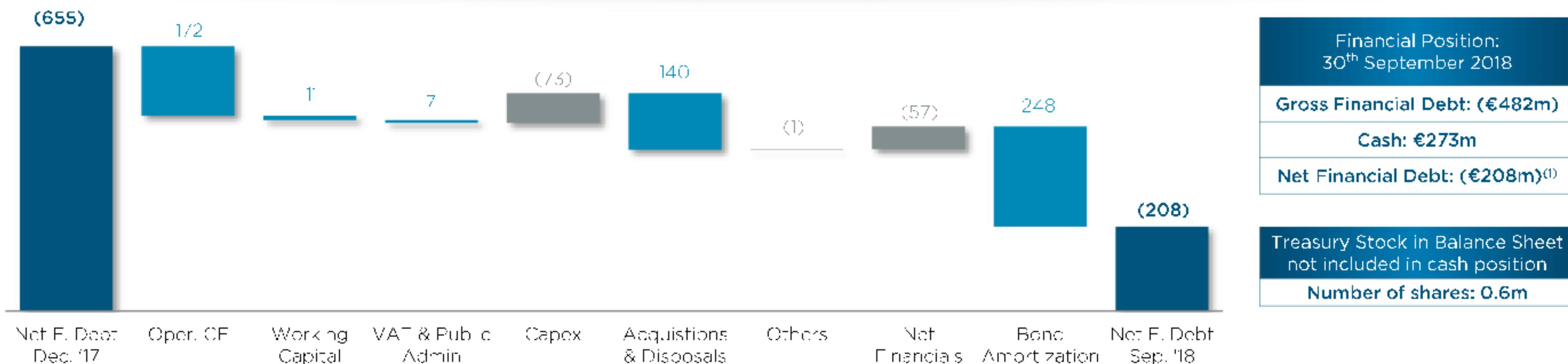
- Recurring EBITDA before onerous reached €187.4m (+€17.0m; +10.0%). Including hyperinflation accounting standard (IAS 29) recurring EBITDA reached €185.3m**
- Depreciation:** increase of -€1.3m due to 2017-2018 repositioning capex
- Financial Expenses:** decrease of +€16.6m mainly due to:
  - Refinancing April 2017 (TAP €115m 2023 Bond & €150m 2019 Bond repayment): +€1.7m net coupon savings and +€3.2m in arranging expenses savings
  - Full redemption 2019 Bond in Nov. 2017 (€100m): net coupon savings +€5.1m
  - Early redemption convertible bond: coupon savings (+€3.9m) and write off equity portion & arranging expenses reported as financial expense (-€0.9m). Annual cash savings €10m from 2019
  - The rest is mainly explained by the dollarization of cash balances in Argentina, which given the depreciation of ARS versus USD, generates a financial income
- Taxes:** The higher Corporate Income Tax (-€7.8m) is mainly explained by a better EBT performance (-€8.6m) partially compensated by lower adjustment for non-deductible financial expenses (+€0.7m)
- Net Recurring Income:** significant growth of +€23.7m (higher than EBITDA growth) reaching €50.7m due to business improvement and lower financials (€56.5m including hyperinflation accounting standard effect (IAS 29))
- Non Recurring Items:** mainly net capital gains from asset rotation (+€66m), partially offset by accelerated depreciation (-€12m) due to repositioning capex investments and redundancy payments of the efficiency plan (-€3m)
- Total Net Income reached €99.6m, +€75.1m higher than in 9M 2017, affected by the higher contribution of net capital gains from asset rotation**
- Including hyperinflation accounting standard (IAS 29) Total Net Income of €106.5m positively affected by the revaluation of fixed assets in Argentina**

<sup>(1)</sup> Excludes hyperinflation accounting effect (IAS 29) unless it is included

<sup>(2)</sup> Includes gross capital gains from asset rotation

<sup>(3)</sup> Includes taxes from asset rotation

# Cash Flow Evolution



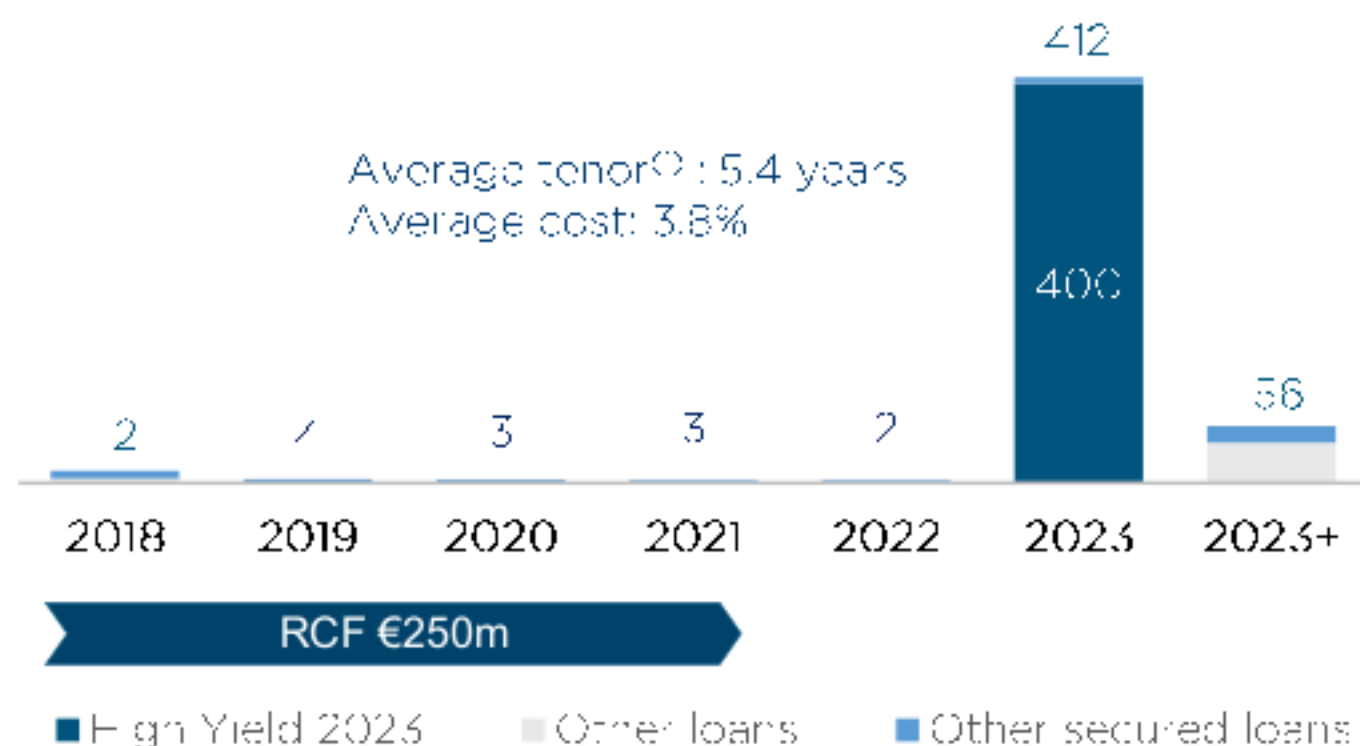
- **(+) Operating Cash Flow:** +€172.0m, including -€12.6m of credit card expenses and taxes paid of -€18.9m (excluding -€23.5m CIT Barbizon)
- **(+) Working Capital:** strong working capital management with focus on overdue recovery and DSR
- **(-) Capex payments:** -€73.5m in 9M 2018 due to the deployment of the capex throughout the year (2018 guidance c.€125m. Estimated final figure to be lower due to some calendar payments between the end of the year and beginning 2019)
- **(-) Other:** payment of severance and legal provisions
- **(+) Acquisitions & Disposals:** mainly +€130.6m Barbizon S&LB in Q1 (net of €23.5m taxes paid in 9M. €9m pending to be paid in Q4). The rest corresponds to other asset rotation transactions and second payment of Hesperia contract
- **(-) Net Financials & Dividends:** -€57.2m, including -€16.9m net interest expense and -€39.8m dividend payment (-€0.6m minority dividend)
- **Early Redemption Convertible Bond (€250m)** in June 2018. €1.7m paid in cash

<sup>(1)</sup> NFD excluding accounting adjustments arrangement expenses €15.7m, accrued interest €7.9m and <sup>(2)</sup> IFRS 9 adjustment €7.7m. Including these accounting adjustments, the Adj. NFD would be (€193m) at 30<sup>th</sup> September 2018 and (€63.7m) at 31<sup>st</sup> Dec. 2017

<sup>(2)</sup> IFRS 9: The new IFRS 9 regulation about Accounting Treatment of Financial Assets and Liabilities has become enforceable on the 1<sup>st</sup> of January 2018. The application of this accounting rule as a result of the better refinancing conditions achieved in 2017, compared with the previous conditions, has involved an impact in NH Hotel Group of €8.6m as of the 1<sup>st</sup> of January 2018 (€7.7m as of 30<sup>th</sup> September 2018 as per the financial expense)

# Strong deleveraging achieved & Rating improvement

## Debt Maturity Profile 30<sup>th</sup> September 2018: Gross debt (€482m)



### Change of Control clauses:

- €250m RCF: Waiver obtained by unanimity of lenders on September 6<sup>th</sup>. Maturity preserved in 2021
- €400m Bond 2023: NH has offered bond-holders to repurchase all outstanding 2023 Bond at 101% of principal amount. The tendered amount reached €3.2m of total nominal

## Rating Improvement

Rating	NH	2023 Bond
S&P	B ↑	BB-
Fitch	B+ ↑	BB
Moody's	B1	Ba3

↑ Positive Outlook

### S&P Global

- On March 23<sup>rd</sup>, S&P revised the outlook on NH Hotel Group to positive from stable

### Fitch Ratings

- On March 28<sup>th</sup>, Fitch upgraded the Corporate rating to 'B+' from 'B', and maintained the Positive Outlook. Secured debt rating also upgraded from 'BB-' to 'BB'

### MOODY'S

- On May 11<sup>th</sup>, Moody's upgraded the corporate family rating of NH Hotel Group to 'B1' from 'B2' and changed the outlook from positive to stable

# Tender offer by Minor International Group

- Addressed to the entire share capital of NH excluding the shares owned by Minor International (46.4%)
- Acceptance period: 8<sup>th</sup> October – 22<sup>nd</sup> October
- Tender Results acceptance (26<sup>th</sup> October): 187.3 million shares, representing 88.85% of the shares addressed
- Settlement: 31<sup>st</sup> October

After the Tender Offer Minor International owns 369.2 million shares of NH Hotel Group representing 94.1% of the share capital constituted by 392.2 million shares

- Management team of NH has started to work with Minor International to define the Strategic Plan of NH to unlock value-accretive benefits across both complementary businesses, with the aim of maximizing shareholder value

# Change of Control: Hesperia Management Contract

## Management Agreement

- On March 2017 NH signed a Framework Agreement with Grupo Inversor Hesperia S.A. (GIHSA) to manage 28 hotels in Spain (~4,000 rooms) for 9 years
- Investment by NH: €38.6m (€31m net investment due to the €7m compensation received for the early termination of the previous contract). Calendar of payments:
  - €17m on the date of signature
  - €10m on April 2018
  - €11.6m on April 2019 (not disbursed)
- Change of Control clause incorporated in the Framework Management, with a right for NH to recover the non-amortized investment

## Resolution

- Notification of termination sent by GIHSA on 4<sup>th</sup> September 2018 due to the expected change of control as a result of the Tender Offer by Minor International Group
- Contract resolution signed on 31<sup>st</sup> October 2018 with effective resolution date 30<sup>th</sup> November 2018

## Compensation

- Return of Net Price Amount amounting €20.1m (guarantee granted within Framework Agreement signed in 2017) and withdrawal of the third payment (€11.6m on April 2019).
- Payment expected 30<sup>th</sup> November 2018
- This Net Price return (€20.1m), together with the management fees received since 2017 (€7.5m in 2017 and €7.0m in 2018E) and Hesperia Brand repurchase (€1.4m), will allow NH to make profitable the investment made in 2017 & 2018

# Annex

- Q3 Revenue:
  - Per Perimeter
  - Per B.U.
- Q3 RevPAR
- Q3 P&L

NH Collection Madrid Gran Vía

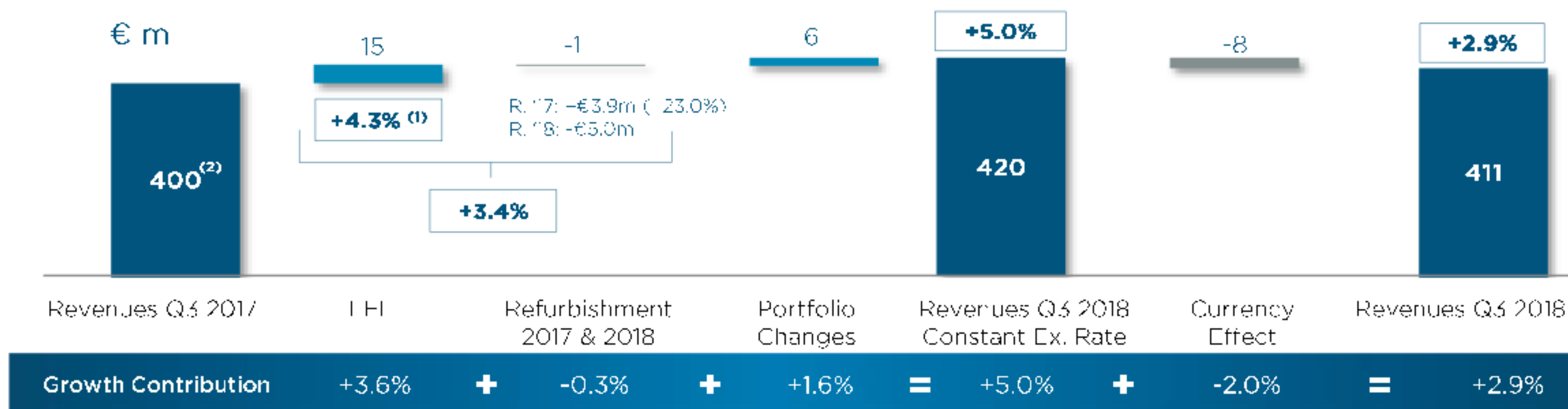
# Revenue performance in Q3 2018

- **Total Revenue growth of +2.9% reaching €411m (+€12m), despite 2018 reforms (-€5m) and the negative currency effect (-€8m). +5.0% revenue growth at constant exchange rate**

- Revenue Like for Like ("LFL"): +4.3% with constant FX (+1.7% reported):
  - Sound performance in Europe with a growth of +2.3%. Strong performance in Benelux (+6.4%) and Central Europe (+4.8%). Italy grew +2.0% despite the negative fair calendar in Milan and Spain (-3.2%) explained by the remarkable Q3 2017 LFL growth (+12%, strong congress calendar in Madrid) and Barcelona situation
- Including the refurbished hotels, LFL&R grew +3.4% with constant FX (+1.3% reported)
  - 2017 refurbished hotels increased revenues by +€3.9m (+23.0%)
  - 2018 opportunity costs for renovations (-€5.0m): mainly from New York hotel (included in Spain B.U.) and Central Europe

Revenue Split	Var. Q3 2018
Available Rooms	+1.5%
RevPAR	+2.0%
Room Revenue	+3.6%
Other Revenue	+0.4%
<b>Total Hotel Revenue</b>	<b>+2.8%</b>
Non-Hotel Revenue*	+€0.6m
<b>Total Revenue</b>	<b>+2.9%</b>

\* Other: Capex Favro, Capitalization



Note: Hyperinflation accounting (IAS 29) not included in business performance figures

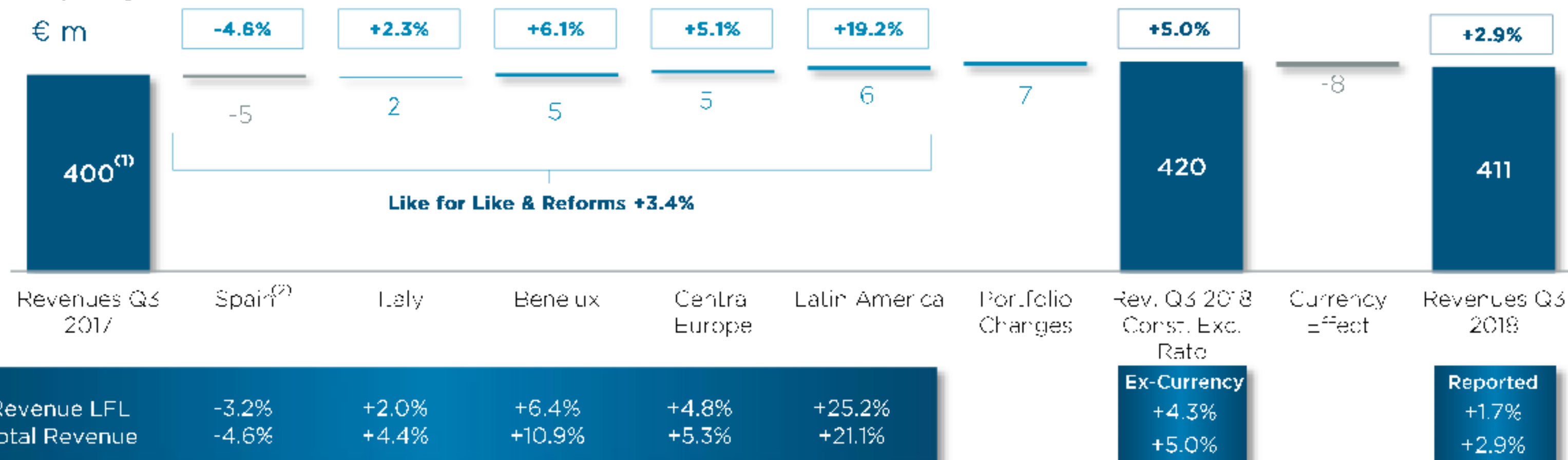
<sup>(1)</sup> On its 2017 own base. With real exchange rate growth is +1.7%

<sup>(2)</sup> From Q2 2018, rebates from procurement have been reclassified as less cost instead of an income in the revenue figure (Q1 2018 and 9M 2017 figures also reclassified)



# Revenue performance by markets

- Spain:** -3.2% evolution on a LFL basis explained by the remarkable Q3 2017 LFL growth (+12%). Madrid declined -3.6% due to strong congress calendar in Sept. 2017 and Barcelona -8.0% due to the situation. Including reforms total revenue declined -4.6% mainly explained by NY refurbishment (-€2.5m)
- Italy:** +2.0% growth in LFL with a strong performance in Rome (+9.0%) and secondary cities (+3.2%). Milan (-3.5%) negatively affected by the trade fair calendar in September. Including reforms and changes of perimeter total revenue grew +4.4%
- Benelux:** outstanding LFL Revenue growth of +6.4% partially driven by the recovery in Brussels (+12.7%). Strong performance in Amsterdam (+5.9%) and secondary cities (+3.4%). Total revenue +10.9% benefiting from the opening of 2 leased hotels in Brussels and 1 in Eindhoven
- Central Europe:** strong +4.8% LFL revenue growth due to a slightly favorable trade fair calendar and warm summer. Including the refurbished hotels in 2017 and the opportunity cost in 2 hotels under refurbishment in Q3 totaling -€2.6m, revenue increased +5.1% in LFL&R.
- LatAm:** +19.2% growth in LFL&R with constant exchange rate (-4.8% reported). By regions. Mexico increased revenues +9% at constant exchange rate and including the negative currency evolution (-5%) reported revenues increased +4%. Argentina grew +69% in local currency and including the -85% currency evolution, reported figure is -9%. Hoteles Royal revenue decreased -4% with a flat currency evolution



Note: Hyperinflation accounting (IAS 29) not included in business performance figures

<sup>(1)</sup> From Q2 2018, rebates from procurement have been reclassified as less cost instead of an income in the revenue figure (Q1 2018 and 9M 2017 figures also reclassified)

<sup>(2)</sup> includes France and New York.

# RevPAR growth supported by ADR (85% contribution)

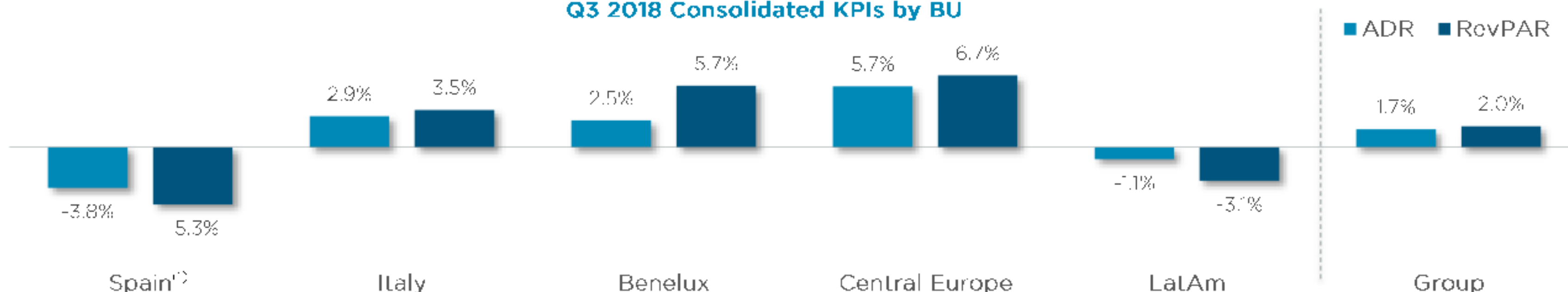
- **+2.0% RevPAR increase in Q3 2018, 85% through ADR**

- Highlighting RevPAR growth in Central Europe (+6.7%), Benelux (+5.7%) and Italy (+3.5%)
- ADR: +1.7% price increases (+€1.6) reaching €97. Remarkable growth in Central Europe (+5.7%) and Italy (+2.9%). Spain affected by 2018 reforms and the remarkable 2017 evolution
- Occupancy: +0.3% activity increase (+0.2 p.p.) with strong demand growth in Benelux (+3.2%) due to Brussels recovery

- **LFL (excluding reforms) RevPAR grew +2.4%**

- Spain (-4%): explained by the remarkable Q3 2017 (+15%). Madrid (-6%) negatively impacted by a relevant congress in September 2017, Barcelona (-11%) explained by the lower domestic leisure demand and secondary cities (+1%)
- Italy (+3%): Good performance of Rome (+8%) and secondary cities (+5%). Milan (-4%) negatively affected by the trade fair calendar
- Benelux (+8%): Outstanding performance in Brussels (+13%; due to higher occupancy), Amsterdam (+6%) and Dutch secondary cities (+6%)
- Central Europe (+6%): Munich +20%, Berlin +14%, Frankfurt +7% and secondary cities (+4%) due to the favorable trade fair calendar and warm summer
- LatAm (-2%; real exchange rate): Buenos Aires +8%, Mexico DF -7% and Bogota +5%. Argentina and Mexico impacted by strong negative currency effect

Q3 2018 Consolidated KPIs by BU



<sup>1)</sup> includes France and New York. Spain ADR -3.7% and RevPAR -4.8%

# Significant improvement in Net Recurring Income

€ million	Q3 2018 <sup>(1)</sup>	Q3 2017	VAR.	
	€m.	€m.	€m.	%
<b>TOTAL REVENUES</b>	<b>411.5</b>	<b>399.8</b>	<b>11.7</b> <sup>1</sup>	<b>2.9%</b>
Staff Cost	(135.1)	(135.7)	(1.4)	1.0%
Operating expenses	(121.0)	(120.2)	(0.8)	0.7%
<b>GROSS OPERATING PROFIT</b>	<b>155.4</b>	<b>145.9</b>	<b>9.5</b> <sup>2</sup>	<b>6.5%</b>
Lease payments and property taxes	(83.0)	(78.6)	(4.4)	5.6%
<b>EBITDA BEFORE ONEROUS</b>	<b>72.4</b>	<b>67.3</b>	<b>5.1</b> <sup>3</sup>	<b>7.6%</b>
Margin % of Revenues	17.6%	16.8%		0.8 p.p.
Onerous contract reversal provision	0.6	1.0	(0.4)	-43.3%
<b>EBITDA AFTER ONEROUS</b>	<b>73.0</b>	<b>68.3</b>	<b>4.7</b>	<b>6.9%</b>
Depreciation	(27.7)	(27.1)	(0.6)	2.1%
<b>EBIT</b>	<b>45.3</b>	<b>41.2</b>	<b>4.1</b>	<b>10.0%</b>
Interest expense	(4.6)	(12.0)	7.4	-61.6%
Income from minority equity interest	(0.0)	(0.0)	0.0	N/A
<b>EBT</b>	<b>40.7</b>	<b>29.2</b>	<b>11.5</b>	<b>39.4%</b>
Corporate income tax	(2.1)	(9.8)	(2.3)	24.0%
<b>NET INCOME BEFORE MINORITIES</b>	<b>28.6</b>	<b>19.4</b>	<b>9.2</b>	<b>47.1%</b>
Minorities interests	(0.8)	(1.0)	0.2	-19.0%
<b>NET RECURRING INCOME</b>	<b>27.8</b> <sup>4</sup>	<b>18.4</b>	<b>9.3</b>	<b>50.6%</b>
Non Recurring EBITDA	15.0	(1.1)	16.1	N/A
Other Non Recurring items	(7.5)	(0.5)	(7.0)	N/A
<b>NET INCOME including non-recurring</b>	<b>35.2</b> <sup>5</sup>	<b>16.8</b>	<b>18.4</b>	<b>109.6%</b>

- Revenue** grew +2.9% reaching €411.5m (+€11.7m)
- GOP:** cost control allows to report a growth of +€9.5m in the third quarter reaching a margin of 38%
- EBITDA:** recurring EBITDA growth of +7.6% reaching €72.4m, which represents an increase of +€5.1m compared to Q3 2017. EBITDA margin improved +0.8 p.p. reaching 17.6%
- Net Recurring Income:** significant growth of +€9.3m (higher than EBITDA growth) reaching €27.8m due to the business improvement and lower financial costs
- Total Net Income** reached €35.2m, positively impacted by the contribution of net capital gains from asset rotation

<sup>(1)</sup> Excludes hyperinflation accounting effect (IAS 29)

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